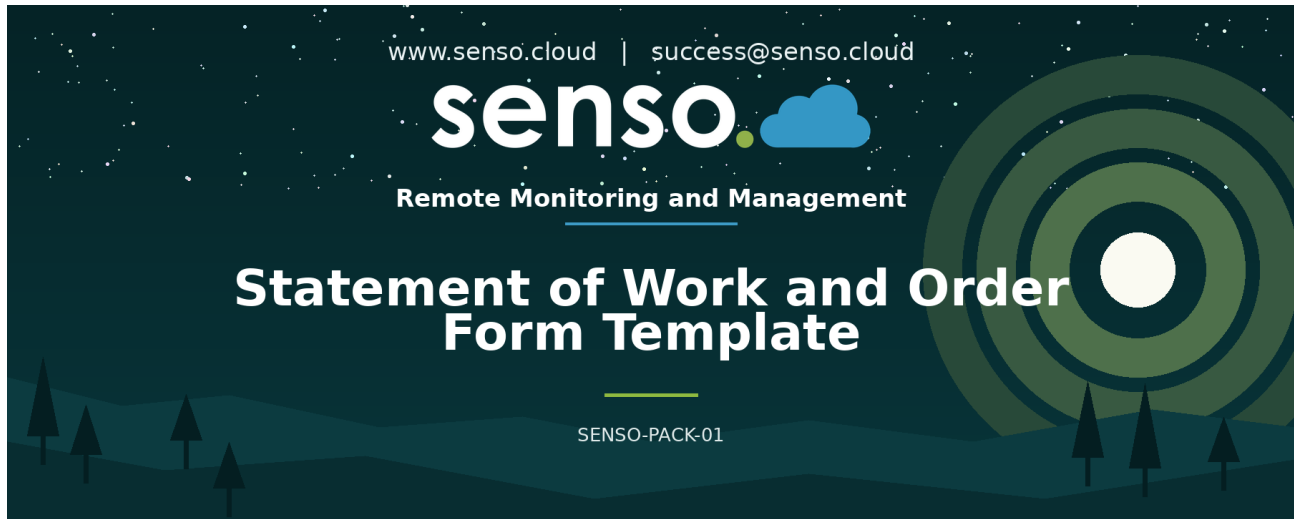




Order Form details

Field	Value
Customer legal name	
Customer trading name / school / trust	
Customer address	
Primary customer contact	
Billing contact	
Renato / Senso contracting entity	
Authorised reseller, if applicable	
Order type	
Initial subscription term	
Start date	
Renewal terms	

Selected Senso Offering(s)

Offering / module	Included?	License Quantity	Description
Enterprise	[Yes/No/TBC]		Enterprise platform features. Availability subject to the Order Form.
Class	[Yes/No/TBC]		Classroom management and teaching support. Availability subject to the Order Form.
Network	[Yes/No/TBC]		Network management capabilities. Availability subject to the Order Form.
Safeguard	[Yes/No/TBC]		Monitoring and alerting features for safeguarding workflows. Availability subject to the Order Form.
Asset	[Yes/No/TBC]		Device and asset management capabilities. Availability subject to the Order Form.

Offering / module	Included?	License Quantity	Description
MS Teams Monitoring	[Yes/No/TBC]		Microsoft Teams monitoring integration where selected and authorised by the Customer.
Service Desk	[Yes/No/TBC]		Service desk capabilities where selected and configured by the Customer.
Content Filtering	[Yes/No/TBC]		Content filtering features where selected and configured by the Customer.

Commercial schedule

Item	Amount / details
Subscription fee	
Implementation / onboarding fee	
Professional services / enhanced support	
Billing frequency	
Purchase order requirement	
Taxes / VAT / GST	

Scope of services

- Renato will provide access to the selected Senso Offering(s) during the Subscription Term, subject to the Terms and accepted Order Form.
- The Customer may use the selected Senso Offering(s) only within the licensed capacity, affiliates and scope stated in this Order Form.
- Support is provided in accordance with the Support Service SLA unless enhanced support is purchased and stated in this Order Form.
- Any additional modules, capacity or affiliates should be captured in a revised Order Form or add-on schedule.

Implementation scope

Phase	Senso responsibility	Customer responsibility
Discovery	Confirm product capabilities and proposed deployment approach.	Confirm devices/users, sites, modules, integration needs and success criteria.
Tenant setup	Provision customer tenancy and administrative access.	Provide authorised admin details and required configuration information.
Deployment	Provide deployment guidance and documentation.	Deploy endpoint/client components and approve devices as required.
Configuration	Support standard configuration activities.	Configure groups, roles, policies, integrations and alert workflows.
Training / handover	Provide agreed training/documentation.	Ensure relevant staff attend and operate the service in line with policy.

Referenced terms

- Senso Terms of Service and End User Licence Agreement
- Support Service SLA
- Renato Privacy Notice and applicable regional addenda
- Business Continuity and Disaster Recovery Policy
- Senso Security Datasheet
- Any customer-specific schedules expressly incorporated into the Order Form

Source basis

- Senso Terms of Service and End User Licence Agreement, Revised Oct 2023 V7, <https://senso.cloud/eula/>
- Support Service SLA, revised 7 April 2020
- Senso Security Datasheet, revised 17 June 2024