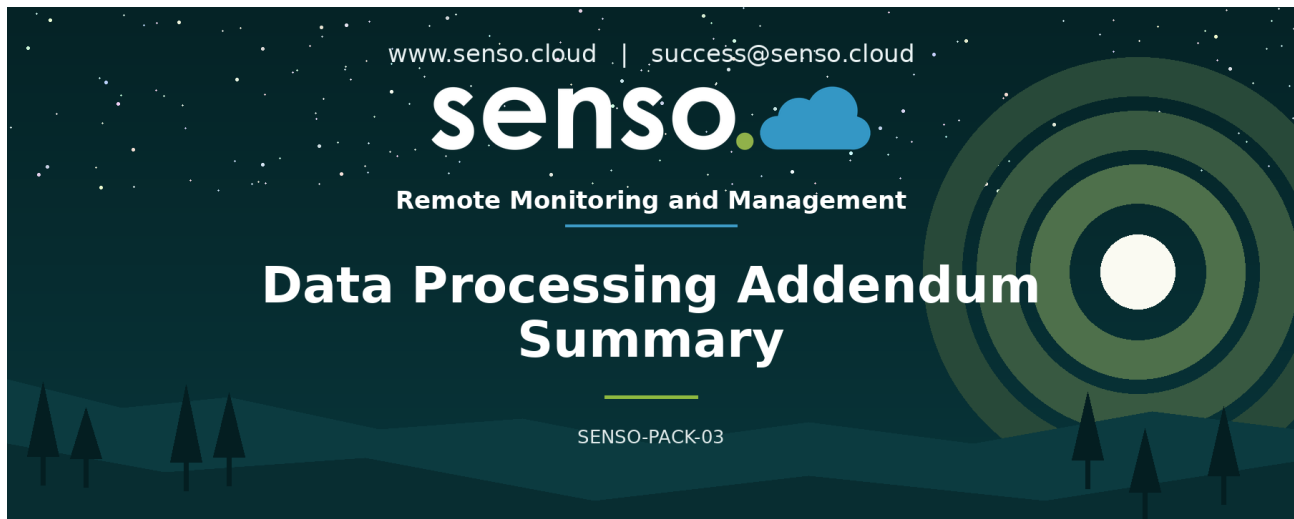




Purpose

This summary is designed for procurement and privacy teams. It summarises the data processing terms contained in the Senso Terms of Service and EULA and can accompany customer privacy and procurement packs.

Roles

Context	Customer role	Renato/Senso role
Service Data / User Data processed to provide the Senso Offering(s)	Controller or equivalent school/APP entity	Processor or service provider acting on Customer instructions
Account administration, billing, customer relationship and website analytics	Data subject/customer organisation	Controller for Collected Data

Processing details

Element	Summary
Scope	As required for Renato to fulfil its obligations under the agreement.
Nature	Hosting, processing, support, maintenance, backup, security and operation of the selected Senso Offering(s).
Purpose	To provide and support the selected Senso Offering(s).
Duration	Subscription Term and any Renewal Term, subject to retention/deletion rules.
Types of personal data	Any data captured by use of the Senso Offering(s) by Admin Users and Users.
Categories of data subjects	Admin Users and Users, including school users where applicable.

Processor commitments summary

- Process personal data only as necessary to fulfil contractual obligations and in accordance with Customer instructions.

- Maintain confidentiality and only disclose where authorised by the Customer, the agreement or applicable law.
- Use appropriate safeguards for transfers where applicable.
- Assist with data subject requests, security, breach notifications, data protection impact assessments and regulator consultations as applicable.
- Notify the Customer without undue delay after becoming aware of a personal data breach.
- Delete or anonymise personal data on expiry or termination in accordance with the Terms and applicable retention policy, unless law requires retention.
- Ensure relevant employees are informed of the confidential nature of personal data and bound by confidentiality obligations.
- Maintain records and information to demonstrate compliance with the data processing provisions.

Australian schools

For Australian schools, the Australia Addendum states that Senso.cloud is provided in Australia by Renato Software Pty Ltd (ABN 23 678 773 012), that Australian customer Service Data is provisioned and stored in Microsoft Azure Australia regions (Sydney) under the Australian tenancy, and that backups and disaster recovery replicas for Australian tenancies are retained within Australia.

Customer responsibilities

- Ensure all necessary notices, lawful bases and consents/authorisations are in place for use of the Senso Offering(s).
- Configure and operate the platform in accordance with school policy, applicable law and the Order Form.
- Direct data subject access, correction and deletion requests relating to Service Data through the Customer, with Senso assisting as required by agreement and law.

Source basis

- Senso Terms of Service and End User Licence Agreement, Revised Oct 2023 V7, <https://senso.cloud/eula/>
- Renato Software Ltd Privacy Notice, effective 1 September 2019
- Senso.cloud Privacy Notice Australia Addendum for Schools, effective 1 October 2025