



Purpose

This statement explains the currently documented hosting, data residency and support access position for Senso.cloud.

Region / context	Hosting and data residency position
Core hosting	Microsoft Azure is the primary cloud infrastructure provider for Senso.cloud SaaS applications.
Main Privacy Notice	The Privacy Notice states that almost all data stored, processed and transmitted through Renato Software products and services resides on Microsoft Azure data centres, with Microsoft Azure listed in the EEA for the relevant products.
Australian schools	The Australia Addendum states that all Australian customer Service Data is provisioned and stored in Microsoft Azure Australia regions (Sydney) under the Australian tenancy.
Australian backups/DR	The Australia Addendum states that backups and disaster recovery replicas for Australian tenancies are retained within Australia.
Support access	Authorised support access is time-bound, least-privilege and logged. Where overseas access could constitute overseas disclosure under APP 8, reasonable steps are taken for APP-consistent handling.
Cloud support	Microsoft Azure support access to stored data requires explicit Senso.cloud permission and is granted just-in-time, logged and audited, then revoked.

Customer-specific confirmation

The applicable hosting region, tenancy and data residency commitments should be confirmed in the Order Form or customer-specific security schedule where the customer requires a binding regional commitment.

Source basis

- Renato Software Ltd Privacy Notice, effective 1 September 2019
- Senso.cloud Privacy Notice Australia Addendum for Schools, effective 1 October 2025
- Senso Security Datasheet, revised 17 June 2024