



Purpose

Reusable answers for common supplier security and data protection questionnaires. These should be validated before copying into customer forms.

Question	Suggested answer
Are you GDPR compliant?	Source assessment response: Yes. Senso operates GDPR-aligned controls and the Terms include data processing provisions.
Are you registered with the ICO?	Yes. ICO registration number: ZA242629.
Do you have a Data Protection Officer?	Yes. Senso has an appointed Data Protection Officer / privacy lead.
Do you have data protection and data security policies?	Yes. Senso maintains data protection and data security policies that are regularly reviewed.
How are systems protected from vulnerabilities and threats?	Azure vulnerability assessment on databases and web servers, third-party scanning, IP restrictions, matched credentials, intrusion detection, auditing, Microsoft Threat Detection and least-privilege access.
How is data stored?	Data in transit and at rest is protected using industry-standard mechanisms, including SSL/TLS, IPsec, AES and Azure Storage encryption.
How is archived data stored?	Archived data is stored in JSON format in Azure Blob Storage and encrypted at rest.
How often is data backed up?	From 10 minutes to 2 hours depending on the area of the platform, with full, differential and transaction backup routines described in the BCP/DR policy.
Do external parties have access?	Microsoft Azure support requires explicit Senso permission and just-in-time logged/audited access. Optional third-party integrations only access data where selected and consented to by the Customer.
How do you detect unauthorised access?	IP restriction, matched credentials, intrusion detection, auditing, database auditing and Microsoft Threat Detection.
How is personal information destroyed?	Time to Live or digital deletion; deletion of a user account removes associations in the primary database.
Is hardware subject to secure disposal?	Microsoft datacentres support secure disposal. Office-based devices use KillDisk Ultimate to destroy hard drives to industry standards.
Have you reported data breaches to the ICO in the last 5 years?	According to the supplier assessment completed on 10-May-2023, no data breaches had been reported to the ICO within the preceding five years.

Source basis

- Senso Security Datasheet, revised 17 June 2024
- Supplier Data Security Assessment Questionnaire, completed 10 May 2023